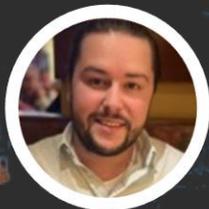


# CONVERGENCE

AI+  
ERP

MIAMI | 2025

## ADMIN UNLOCKED: Managing D365 Environments in the PPAC Era



Lane Swenka  
Principal Program Manager  
Managed Platform

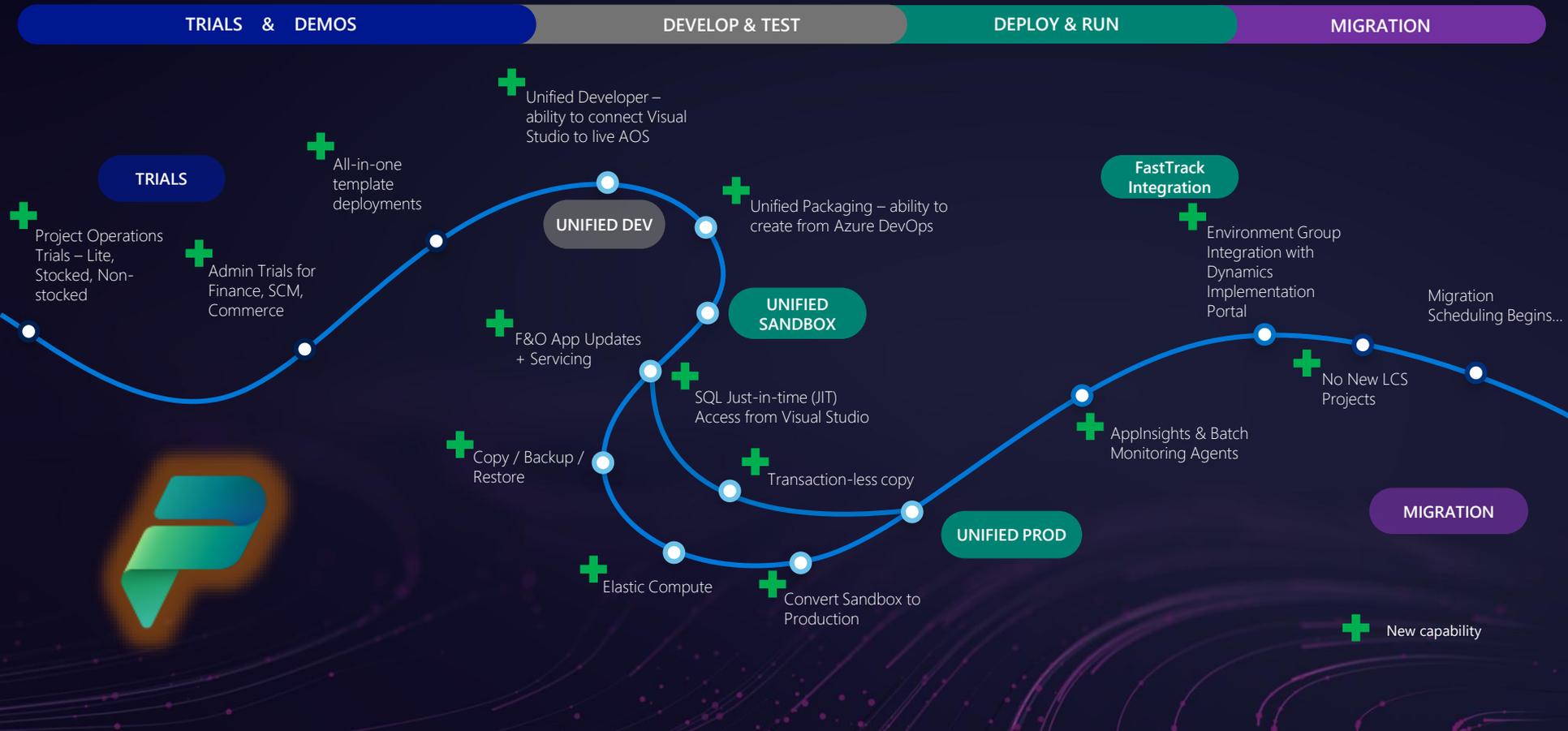


Saurabh Kuchhal  
Principal Solution Architect  
Dynamics 365 FastTrack

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USER GROUP

# Unified Admin Experiences – All roads lead to Power Platform



**Unified Admin Experience for  
Finance and Operations apps...**

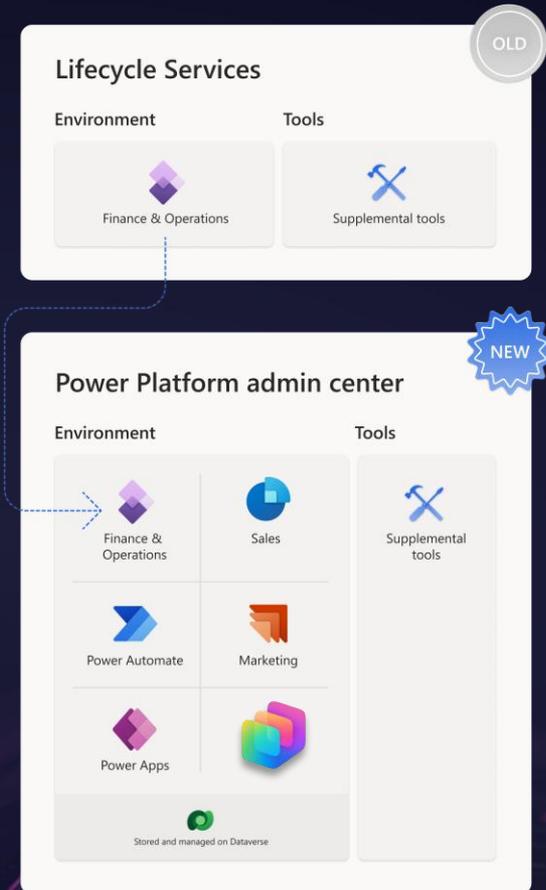
**Has achieved General Availability!**

# One Admin, One Admin Center

## Finance and Operations runs on Power Platform

- Provides for a unified **environment lifecycle** as well as **application lifecycle**
- **Single admin portal** for managing low-code, copilot agents, as well as business applications
- Robust automation support in **Connectors, CLI, PowerShell, and REST APIs**

New Customers GA!!



# Licensing & Storage



# Pre-requisites

## Security & Permissions



Assign Service-level Administrators such as **Dynamics 365 Administrator, Power Platform Administrator**

### Our strategy should be:

- Manage who can create Environments via Tenant Settings.
- It is recommended to restrict this to administrative roles

## Licensing



Finance, Supply Chain Management, Project Operations, and Commerce license all provide ability to install the **Finance and Operations app**.

### Our strategy should be:

- Use template based on implementation such as D365\_FinOps\_Finance, D365\_FinOps\_SCM

## Storage Capacity



A minimum of 1GB is required for the Database capacity to create/copy

### Our strategy should be:

- Deploy what you need, when you need it.
- Create environments on demand instead of buying Tier2+ via monthly fees.

# Demo – Licensing Hub



# Onboarding to Implementation Portal



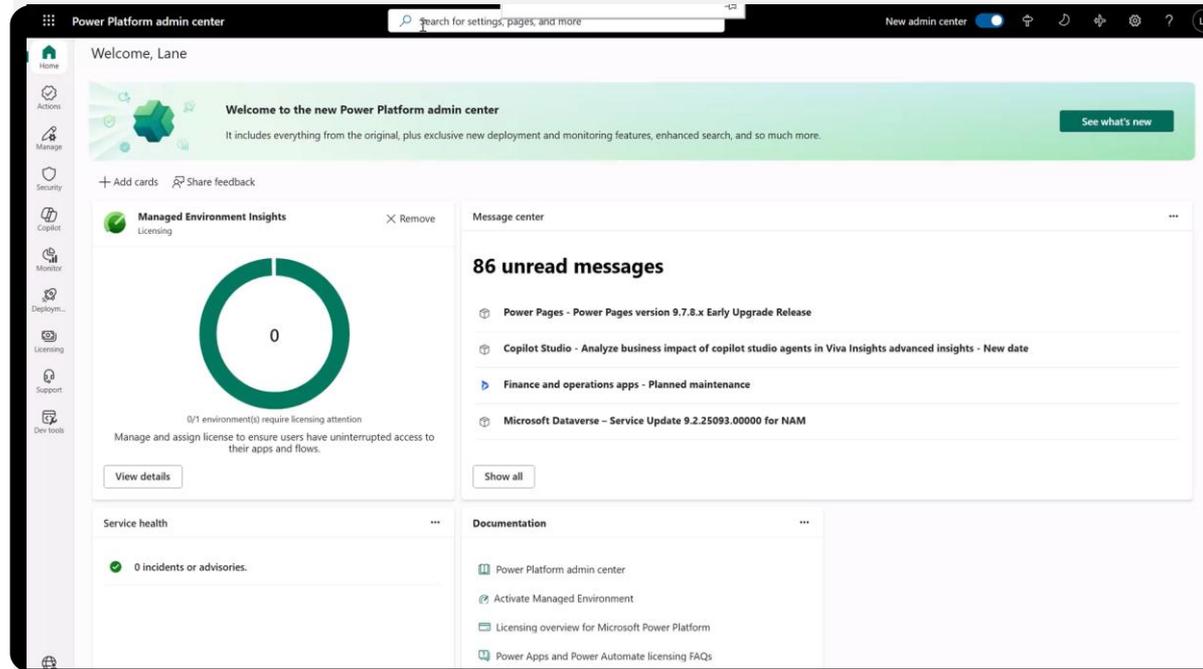
## Success by Design

# Create new projects in PPAC

- Link an Environment Group to a new Implementation Project
- Onboard business users and partner team
- IT Admin stays in PPAC, business team operates in the Portal

---

Rolling out week of Dec 15th





FastTrack for Dynamics 365

To Lane Swenka



## Welcome to Dynamics 365 Implementation Portal

You have been added to the project [Lane Test project](#) on the Dynamics 365 Implementation Portal.

Implementation portal provides tools to manage project data, project users, create reviews and helps customers and partners implement Dynamics 365 successfully by enabling the following:

- **Tailored implementation guidance** based on **project profile**
- Implementation guided by [Success by Design](#)
- **Knowledge Articles** with Recommended Practices
- [Telemetry Insights](#) with actionable guidance

Click [here](#) to learn more about the Implementation Portal features.

Developer, Sandbox, Production Environments



# Provisioning Details

UDE

## Unified Developer



Visual Studio, Dev Tools, SQL Access

### Our strategy should be:

- Easy to create via PowerShell.
- Add "Dynamics 365 Finance and Operations Provisioning App" if need specific version.
- Build new solutions that span the entire platform set of capabilities.

USE

## Unified Sandbox



Testing such as QA, UAT, Performance, Regression etc.

### Our strategy should be:

- Create via UI or PowerShell
- Use Template for default apps
- Copy Full/Transaction-less
- Auto-scale based on usage
- Simplified ALM across Dev-Test-Prod

UPE

## Unified Production



Highly engaged by business users, agents, integrations etc.

### Our strategy should be:

- Convert Sandbox to Prod before going live
- Create via UI or PowerShell
- Cannot Copy Sandbox to Prod
- Auto-scale based on usage
- Set Maintenance windows

## Environment Lifecycle

# 'Go Live' just got a little bit easier

NEW

### Convert Sandbox to Production:

A simplified means for customers to prepare a sandbox environment with all the software and data migration, then flip the switch to Production with minimal downtime.

**Bi-directional**—in case you need to rollback.

Generally available

The screenshot displays the Power Platform admin center interface. At the top, a notification states: "The classic Power Platform admin center will be retired starting on September 3, 2025. You will not be impacted if you are using the new Power Platform admin center." Below this, a green banner indicates "Environment was converted at 9/21/2025, 2:53:25 PM". The main content area shows the "Environments > ODOPEarlyUS" page. The "Details" section includes:

Environment URL odop-earlyus.crm.dynamics.com	State Ready
Region United States	Refresh cadence Frequent
Type Sandbox	Security group Not assigned
Organization ID 35087698-5a40-4011-9a12-6045bd076621	Environment ID 07ab76cd-78d4-e381-a157-388a2855a719
Finance and Operations URL https://odop-earlyus.operations.dynamics.com/	Created by Saurabh Kuchhal

The "Auditing" section shows "Auditing enabled" as "No" and "Retain audit logs for" as "Forever". The "Free up capacity" section has a link to "Delete audit logs".

At the bottom, there are three summary cards:

- Version:** Dataservice version 3.2.25092.135
- Managed environments:** Yes, with a link to "Edit managed environments"
- Updates:** 2025 release wave 2 CDF, with a link to "See what's new in the release" and "Download user guide"

The left sidebar contains navigation options: Manage (Environments, Environment groups, Tenant settings), Data (Data (previous), Data integration, Data export), Products (Power Apps, Power Automate, Power Pages, Dynamics 365 Apps, Copilot Studio, Dataverse), and Security (Data (previous), Data integration, Data export).

# Demo – Environment management

# Servicing & Maintenance Settings



# Servicing Types in PPAC

Dynamics 365 apps > LaneUAT > Dynamics 365 Finance and Operations

Description

Select the version of the product

10.0.44.2 Application Version ▾

[What is this?](#)

I agree to the terms of service \*

Install Cancel

## Microsoft Updates

Updates from Microsoft enhance the functionality and performance of the platform, ensuring users benefit from the latest features.

## Unified Packages

Unified Developer and Sandbox environments provide a controlled environment for testing and development, with support for Dataverse solutions and X++ combined into a single package. When you're ready, you deploy to Production.

## Servicing & Maintenance

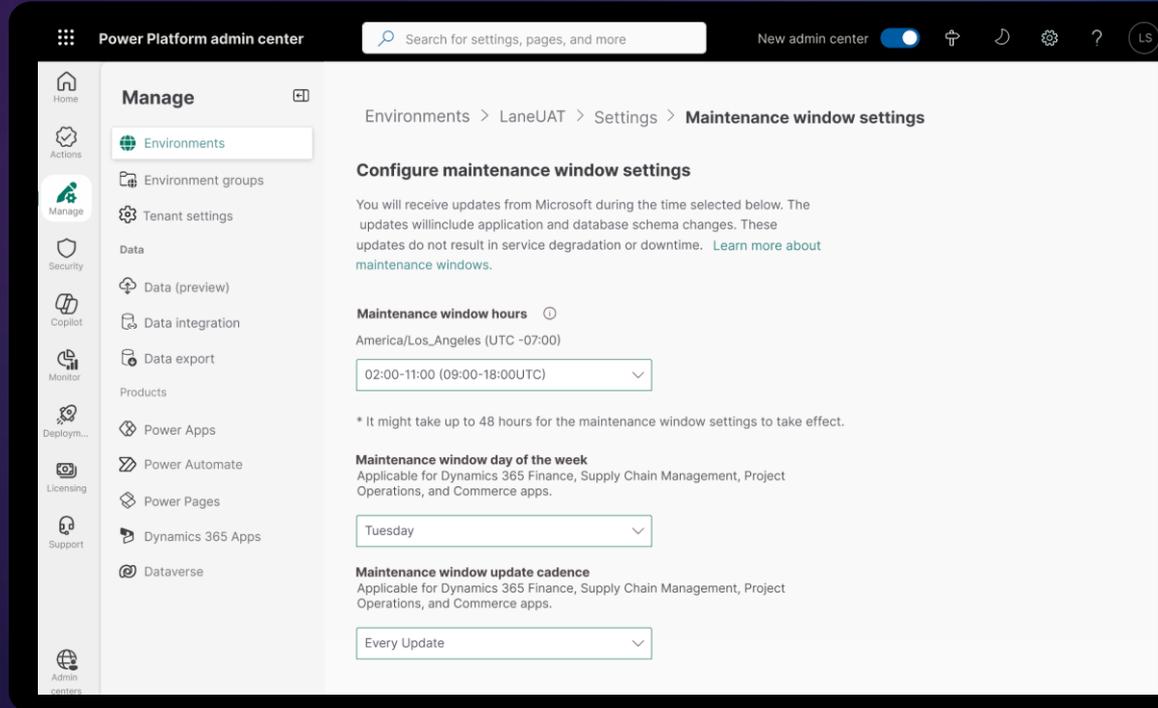
# No more calendars and pausing

NEW

### Maintenance Settings:

Based on customer feedback, it is now possible to choose the day of the week for automatic Microsoft Updates.

**Cadence**—choose to receive 4 updates a year (Every) or only 2 updates per year (Every Other).



The screenshot displays the Power Platform admin center interface. The top navigation bar includes the 'Power Platform admin center' title, a search bar, and a 'New admin center' toggle. The left sidebar shows a 'Manage' section with various categories like Home, Actions, Manage, Security, Copilot, Monitor, Deployment, Licensing, Support, and Admin centers. The main content area is titled 'Manage' and shows a breadcrumb path: 'Environments > LaneUAT > Settings > Maintenance window settings'. The page content includes a heading 'Configure maintenance window settings', a descriptive paragraph about updates, and three configuration sections: 'Maintenance window hours' (set to America/Los\_Angeles (UTC -07:00) with a dropdown for 02:00-11:00 (09:00-18:00UTC)), 'Maintenance window day of the week' (set to Tuesday), and 'Maintenance window update cadence' (set to Every Update). A note states: '\* It might take up to 48 hours for the maintenance window settings to take effect.'

Rolling out via API in January 2026

## Servicing & Maintenance

# Service Principals for ALM? No problem!

### Automation via Azure DevOps

Create build & release pipelines, with support for advanced workflows and approvals.

### Dual deployment

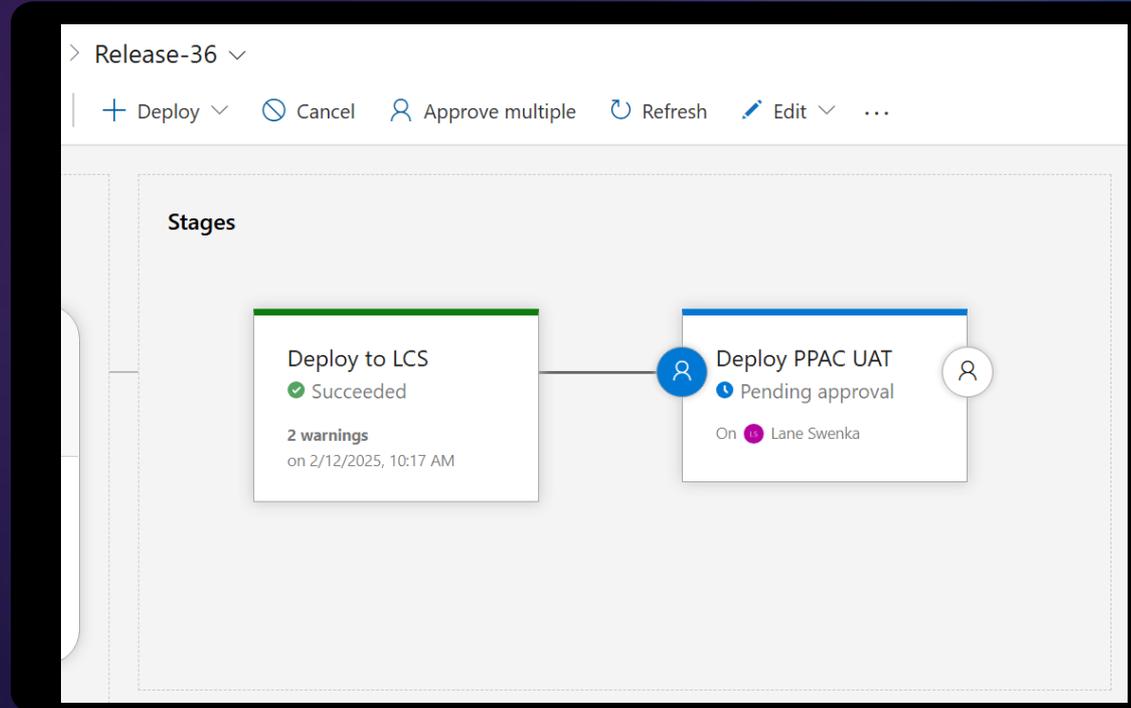
Simultaneously build and ship for both LCS-managed environments and PPAC managed environments.

### Service Principal Support

Deploy using credential-less application users for enhanced security.

---

Generally available



# ERP + an intelligent control plane

Dynamics 365 F&O  's Power Platform API

## Tenant

Broad access when needed.

## Environment Group

Delegate an implementation to a user or managed identity.

## Environment

Full lifecycle management for ERP, Platform, and Agents.

## Power Platform API based Permissions

`EnvironmentManagement.EnvironmentGroups.Read`  
`Licensing.BillingPolicies.ReadWrite`  
`CopilotStudio.AdminActions.Invoke`

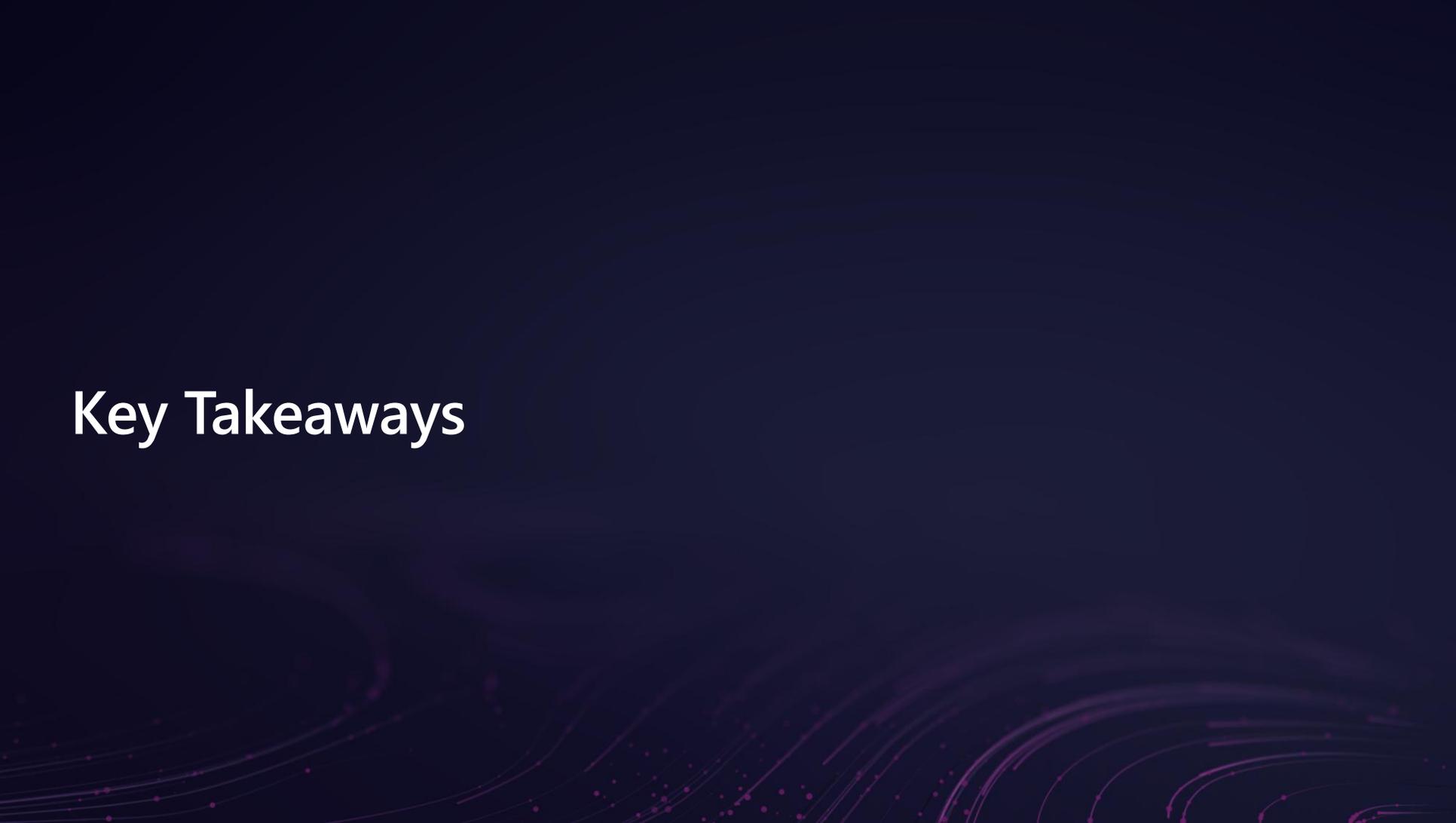
REST API  
+ SDKs



# Demo – APIs, SDKs, Oh My!



# Key Takeaways

The background of the slide is a dark, deep blue. In the lower half, there is a decorative pattern of glowing, wavy lines in shades of purple and blue. These lines are composed of many small, bright dots connected by thin, curved paths, creating a sense of motion and energy. The overall aesthetic is modern and tech-oriented.

# Unified Admin Experience by the Numbers

#ODOP

80+  
Production

2000+  
Sandbox

6000+  
Developer

## Solution provides market fit

Customers and partners have been deploying live workloads in preview for months.

## Scales to meet demand

User licenses and entitlements are being used to scale to customer needs.

## Customer commitment

Based on close collaboration with key partners and system implementers.

Based on the study, *New Technology: The Projected Total Economic Impact™ of Microsoft Copilot Studio*, a commissioned study conducted by Forrester Consulting, 2025.

# LCS Features – Not to be implemented in PPAC

LCS Capability	Future Equivalent
Implementation Methodology	Azure DevOps, FastTrack Implementation Portal
Project Settings, Project Users	FastTrack Implementation Portal
Organization Users	M365 Admin Center
Translation Service	Dynamics translation connector
Subscriptions Available	M365 Admin Center
Shared Asset Library, Asset Library	Azure DevOps (ADO), Dataverse
Solution Management	App Source
Build Environment	Microsoft Hosted Agents
Alert Service	No longer relevant (use Support)
BPM	BPC - aka.ms/BusinessProcessCatalog
Task Recorder	Save outside LCS

# CONVERGENCE

AI+  
ERP

# QUESTIONS

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