

CONVERGENCE

AI+
ERP

MIAMI | 2025

Real World Customer Stories The Journey to Agentic AI

Sponsored By  Microsoft

Hosted By  DYNAMICS
USER GROUP

AI Facts & Impacts: Interactive Quiz



Ashford Castle, Ireland



How are you reimagining?

From fortress to five star.

Agentic AI Transformation Journey... it's happening now!

Autonomous Decisions by 2028

15%

of work decisions made
autonomously by AI Agents

AI Agents Market (2030)

\$52.6B

Expected global market size for
AI Agents by 2030

Enterprise AI Priority

50%

of organizations name agentic AI a top priority in GenAI efforts

Steps to Agentic AI Transformation

Evolving from application-focused to agent-driven organization



Discover

Identify strategic AI opportunities and define use-cases.



Ignite

Quick wins with 1st party agents and Copilots to prove value and build momentum.



Accelerate

Extend and integrate AI solutions, scaling up adoption across processes.



Amplify

Deploy agents across the enterprise for broad impact.



Transform

Continuous innovation of agentic operations enterprise-wide.



Christina Schull
Chief Information Officer



Kelly Taylor
Managing Director, Global
Enterprise Systems



Jorge R. Aguilar
Software Engineering
Manager



Janet Marotta
Sr Director Corporate
Business Applications



CONVERGENCE

AI+
ERP

QUESTIONS

Sponsored By  Microsoft

Hosted By  DYNAMICS
USER GROUP

1.3 Billion

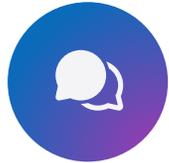
AI agents by 2028

Source: IDC Info Snapshot, 1.3 Billion AI Agents by 2028, doc #US53361825, May 2025

Opportunities are endless



Enrich employee experiences



Reinvent customer engagement



Reshape business processes



Bend the curve on innovation

CONVERGENCE

AI+
ERP

THANK YOU

Sponsored By  Microsoft

Hosted By  DYNAMICS
USER GROUP