

CONVERGENCE

AI+
ERP

MIAMI | 2025

The Power of Evals: Driving Reliability & Trust in AI Agents

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USER GROUP

Quick Question to Start..

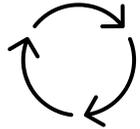


How many of you find the word 'Evals' confusing, overloaded, or like another AI term you're expected to already know?

Session Overview

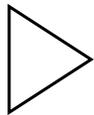


Why Evals Matter



Evaluation Process in Context of ERP Agents

- Offline Evals (Pre-Production)
- Online Evals (Post-Production)



Demo of Evaluation Tool for Your Agents



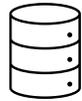
So, what is causing this massive gap between
AI adoption and AI Impact ?

A critical question for every technology leader

Key Takeaways



Evals turn AI from unpredictable to dependable



Evals make context engineering measurable



Evals stabilize probabilistic behavior



Evals close the gap between AI adoption → AI impact



Shipping is no longer date-driven — it's trust-driven